

## **Instruction**

### **5 simple steps to avoid a queue at the checkout**

Progress does not stand still: every day more and more innovations appear, so last year we launched a **system for online sale of tickets for mass skating.**

We recommend a few simple steps that will help you not to stand in line.

**Step 1.** Go to the website [www.alau.info](http://www.alau.info) and click "Buy ticket". You can buy a ticket both from a mobile and from a personal device.

**Step 2.** After you click on the "Buy ticket" button, the session selection menu will open.

Suppose you have chosen a day off and a session from 3:00 pm to 5:00 pm, then click on the "Next" button in the lower right corner.

**Step 3.** Choose the ticket category and quantity, here you can immediately see the price. A discount ticket for any session will cost 560 tenge, and an ordinary adult, depending on the session, will cost from 1,120 to 1,680 tenge.

For example, you chose 2 adults and 2 children's tickets. In the right area of the screen you can find out the total amount, which for this session will be equal to 4480 tenge. After selecting click on the button "Next" in the lower right corner.

**Step 4.** You need to specify personal data. Do not worry, your data will not fall into the wrong hands, they are only needed to create a personal account, without the purchase operation will not work. In addition, the e-ticket will come to you in the mail.

Fill in all empty columns (first name, last name, email address, phone number) and click on the "Next" button.

**Step 5, final.** Here you specify the details of your payment card. Please note that the Internet banking service must be connected to your card, and the balance required for payment must also be in, otherwise the bank will not complete your transaction.

Immediately after entering the data you will be redirected to the payment confirmation page. Here everyone will have everything differently, depending on the bank. For example, if you have a Halyk or Kazkom bank, then your number associated with the payment card will receive an SMS with a code that you will need to enter to confirm the payment.

After successfully completing all these steps, you will receive an email with your ticket (s), which (s) do not even need to be printed, just show our controllers the bar code (s) from the smartphone screen.

**We wish you great skating! We are waiting for you in "Alau"!**